

Subject: * Notification of Retirement of MyCheckFree.com on March 14, 2024*****

Dear MyCheckFree Customer,

Our records indicate that you have an active user profile at MyCheckFree.com*. This communication serves as notification that, effective March 14, 2024, the MyCheckFree.com website will be permanently disabled, and you will no longer be able to receive eBills or make payments through the MyCheckFree service. **The final day to access your MyCheckFree account will be Wednesday, March 13, 2024.** This change will affect all eBills that are received, and all transactions scheduled for payment at MyCheckFree.com.

What will happen on March 14, 2024?

- Login access to MyCheckFree will be permanently disabled.
- You will be unenrolled for all of your eBills received at MyCheckFree.com. The bill delivery preference on file with your bill provider will be used to resume delivery of your bill. This bill delivery preference may include, without limitation, delivery by the US Postal Service (USPS) to the mailing address on file with your bill provider or paperless delivery supported by your bill provider.
- Automatic bill payments ("autopay") will be disabled at MyCheckFree.com.
- All electronic payments with a scheduled payment date after Thursday, March 14, 2024, will be permanently cancelled.
- Access to eBill and payment history will no longer be available at MyCheckFree.com.

What actions do you need to take before March 14, 2024?

- All electronic payments scheduled for payment **AFTER** Thursday, March 14, 2024, will be permanently cancelled. If you are currently using autopay, please make alternative arrangements for your future payments.
- Download all eBills and payment history before 11:59 PM ET on March 13, 2024.

How can you resume eBill delivery and online payments?

- If you wish to continue enjoying paperless bill delivery and online payment capabilities, we recommend working with your bill providers. Visit your bill provider's website to learn more about available eBill delivery options or utilize eBill services provided by your financial institution. Many bill providers and financial institutions offer eBill options that will allow you to maintain the convenience and efficiency you have enjoyed with MyCheckFree.
- If you choose to move your eBill service prior to the MyCheckFree retirement date (March 14, 2024), you **must** unenroll from the eBill service on MyCheckFree.com prior to enrolling elsewhere.

Replies to this email are not monitored. Should you have any questions regarding these changes, please feel free to contact **MyCheckFree Customer Service at 800-564-9184**. Support hours are 8:00 AM - 9:00 PM ET Monday - Friday and 8:00 AM - 5:00 PM ET Saturday and Sunday.

Over the years, we have had the privilege of serving millions of customers and we thank you for the loyalty and trust you've placed in **MyCheckFree** for eBill delivery and payment services.

Sincerely,

CheckFreePay Corporation

*MyCheckFree® electronic bill delivery and payment services offered at www.mycheckfree.com are provided by or through CheckFreePay Corporation (NMLS ID#908760), a licensed money transmitter, and/or its affiliate CheckFreePay Corporation of New York, which is licensed and regulated as a Money Transmitter by the New York State Department of Financial Services, each a wholly owned subsidiary of Fiserv, Inc.